

At Casambi, we view lighting differently. As rapidly increasing numbers worldwide come to share our vision, we're looking for talented and enthusiastic people to join us. Casambi is already on a fast-growing and profitable trajectory which has seen us named as a Deloitte Technology Fast 50 company. Meanwhile our large partner ecosystem was recognized at the 2019 PLD awards where we were selected as Best Partner in Industry. This is a rare opportunity to play a key role building a world-class brand powered by a unique and exciting product.

Field Application Engineer

We are looking for an experienced and customer focused Field Application Engineer to a new role at Casambi, as we prepare to enter to our next growth phase.

What we offer to you

You will be part of our Service team and work closely with our customers, R&D engineers and designers. We offer a state of the art, lightning control ecosystem and a team of many disciplines and even more big brains to work with. Furthermore, we have an innovative, start-up spirit engineering culture where you both build and design the technology. We expect you to run fast, but you will have flexible hours, work-from-home options and we also don't micromanage your vacation days. This is an opportunity to work in the front line of new light experience and to drive Casambi services to the next level.

Key responsibilities

As a Field Application Engineer, you will be the first technical person our customers will want to talk with. You will help customers understand the capabilities of our system and work with them to see how their use case can be enabled with Casambi connectivity. Your daily work focuses on helping our customers to get their solutions to the field as quickly as possible. That means responding to customer inquiries, keeping our documentation and online self-service portal polished to perfection and co-design solutions with customers. Among others, providing guidance on application design, from initial idea to manufactured Casambi ecosystem device.

Your day-to-day responsibility is to remove any technical roadblocks our customers may hit, which is anything between giving them a little nudge in the right direction or holding their hands until everything is resolved. You'll also work with the engineering team to introduce product improvements into the product roadmap.

To succeed in this position

You should have an all-around understanding of all aspects of the customer experience and each stage of the customer lifecycle and a commercial attitude. Furthermore, you ought to have experience from a Field Application Engineer role or technical sales and/or support engineering role. You also have relevant technical background via education and/or experience with

knowledge of embedded electronics and lighting related standards such as DALI. In this role you need an organized way of working as well as self-driven attitude, precision to detail and good interpersonal skills. Moreover, you have the flexibility to travel internationally on monthly basis when that becomes possible. In addition, you have working proficiency in English and preferably in German as well, other languages are highly appreciated.

Do you want to know more about us or the role? Please contact Ecosystem Director Mikko Syrjälähti, mikko.syrjalahti@casambi.com.

We are excited to hear more from you, please send your application, CV and salary expectation by 21 of April, 2021. <https://accountor.emply.net/recruitment/vacancyApply.aspx?publishingId=5090d793-9497-4562-b792-9874f5c24604&languageKey=en-GB>

Casambi in brief

Casambi is changing the way people light their surroundings. The company's innovative wireless technology uses Bluetooth Low Energy to place an entire lighting ecosystem in the user's hands. This uniquely dynamic and reliable modular solution is already enjoyed in thousands of buildings worldwide via hundreds of major ecosystem partners.

Headquartered in Finland, Casambi has built a significant sales and support network across Europe, North America and Asia which continues to grow as businesses worldwide discover the benefits of wireless lighting control. Read more about Casambi: www.casambi.com